



StorageConsole :: *ProLaunch Service*

Unlock the full potential of APTARE StorageConsole with APTARE's ProLaunch Service. Engage APTARE's ProLaunch professionals to deliver a tailored, enterprise-specific implementation that reduces your costs and maximizes your storage efficiency with unparalleled visibility into your entire storage environment.

APTARE PROFESSIONAL SERVICES – YOUR KEY TO SUCCESS

Partner with the professionals to unleash the rich data capture and reporting capabilities of your APTARE StorageConsole investment. With our structured methodology, proven best practices and unparalleled technical expertise, APTARE's ProLaunch Service ensures a smooth, reliable and timely implementation of your APTARE StorageConsole product solution.

BENEFITS

- Accelerate your production deployment
- Maximize your return on investment
- Utilize proven reference architectures and deployment methodologies
- Build StorageConsole-specific knowledge within your organization
- Optimize storage and backup through customized reporting

KNOWLEDGE TRANSFER

Throughout the implementation, APTARE technical consultants work hand-in-hand with your team, sharing StorageConsole implementation best practices and providing in-depth knowledge transfer. Instructor-led training in the final stage of the implementation ensures that your team is armed with the essential core knowledge and insider tricks to fully realize your investment in the StorageConsole system.

PROLAUNCH DELIVERABLES

The ProLaunch Service includes the following deliverables:

Phase I: Pre-installation Discovery and Planning

Review expectations, collect setup details and establish the plan for project delivery.

- Conduct project kick-off
- Review project scope and requirements
- Perform site survey and gather configuration specifications
- Develop implementation design and project plan
- Review pre-installation checklist



Phase II: Implementation

Follow APTARE best practices to install, configure, tune and validate the APTARE StorageConsole solution.

- Install StorageConsole portal and database
- Install StorageConsole agentless data collectors
- Configure server groups, user groups, and user security
- Configure data collection for storage arrays, hosts, applications, SAN, VMware and backup servers (scope varies per licensed functionality)
- Configure sample alerts, report exports, scheduled jobs, and chargeback reports
- Tune and verify all components, ensuring correct operation of the StorageConsole solution
- Optional: Configure and validate portal SSL connection and integrate with your enterprise Active Directory server for user authentication

Phase III: Training and Custom Reporting

Complete the knowledge transfer with APTARE StorageConsole training sessions. Work hands-on with APTARE consultants in the Custom Reporting Workshop to develop sample custom reports designed to your requirements.

- StorageConsole architecture, configuration and administration training
- StorageConsole reporting (end-user training)
- Custom reporting training and hands-on workshop

Project Closure

APTARE consultants will wrap up the project and hand-off final deliverables.

- Implementation and configuration guides
- Technical Q & A clarifications
- Implementation certification and acceptance sign-off
- APTARE Customer Support hand-off

SERVICES DELIVERY

The ProLaunch Service has options for either remote or onsite delivery.



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